

ALEXIS NICOLE WHITE, PMP, SMC

ABOUT ME/FUN FACTS:

- Born in **Gary, Indiana**
- An alumna of **Purdue University**
- Lifetime member of **Purdue Alumni Association**
- Lifetime member of **Purdue Black Alumni Association**
- Mentor to students interested in **STEAM**
- Published **Author & Journalist**
- Freelance Abstract **Painter**
- **#BoyMom & #DogMom**

PROFESSIONAL INTEREST:

- Project Management Leadership
- Pre-Sales/Post-Sales Consultation
 - (Business Development)
- Operations
- Client Engagement & Consultation
- Vendor/Supplier Management
- Contract Negotiations / Service Level Agreements (SLAs)
- Continuous Process Improvement
- Professional Development and Training

TECHNICAL SPECIALTIES:

- Voice over IP (VoIP) / Unified Communications
- Mobile Device Management (MDM)
- Audiovisual Integration
- Digital Supply Chain / ERP Augmentations
- Cyber Security
- Technical Service Delivery
- Software Development



CROSS-FUNCTIONAL COLLABORATION:

- C--Level Executives
- Business Analyst
- Solution Architects
- Engineers
- Designers
- Application Developers
- Information Security
- Change Management
- Technicians

PROFESSIONAL AFFILIATIONS:

- Women in Technology (WIT)
 - Mentor
- International Society of Black Project Managers
- Blacks in Technology

PROFESSIONAL CERTIFICATIONS:

- Project Management Institute (PMI)
 - *Project Management Professional (PMP)*
- ScrumStudy
 - *Scrum Master Certified (SMC)*

PROJECT LEADERSHIP:

As a project leader, I find myself being a visionary; and I keep the result at the forefront of my mind. When issues arise, I pride myself on resolving and managing conflict amongst the team. Integrity is very important to me, so I often communicate across teams to ensure we maintain transparency on the project's status. While no one likes to deliver or receive bad news, it allows us to identify achievable action items to mitigate the challenges we face. I add value by performing alternative analysis through critical thinking and problem-solving strategies to provide timely solutions to meet stakeholder needs. Finally, I build relationships, whether it be with the client or the team. We may not always have a team consensus, but together we can achieve greatness if we work together.

CAREER HIGHLIGHTS

2008

Purdue University

- Relocates to Atlanta
- Works at Dish Network
 - Employee of the Month

2010

Ericsson

- Field Service Operations
 - Employee of the Month
 - Introduced to Project Management

2016

Published 1st Book

2017

IN Dept. of Health

- Relocates to Indiana
- Office of Technology & Compliance
 - Supports CIO with agency's strategic plan

2018

Whitlock

- Relocates to Atlanta

2021

North Highland

- Joins North Highland's Program & Project Management Capability